

Staffing Update (Item 7)

February 2024



Staffing Update



Robyn Lyons
Director of Housing



Abi Travers
Head of Housing
(Pathways & Neighbourhoods)



Andrea Kingston Neighbourhood Manager



Andrea Howells
Housing Manager
(Accommodation & Allocations)



Shaun Barnett Property Manager (Housing)



Helen Farnham
Affordable Housing
Delivery Manager



Jackie Stewart
Office Manager





Staff – Pathways & Neighbourhoods





Abi Travers
Head of Housing
(Pathways & Neighbourhoods)
atravers@fareham.gov.uk

Housing Options tbc

tbc

- Housing Options
- Homelessness Prevention
- Applications for the Housing Register
- Duty Officer



Andrea Howells Housing Manager (Accommodation & Allocations)

ahowells@fareham.gov.uk

- Allocations to affordable homes (Council & RP)
- Emergency & Temporary Accommodation
- Tenancy Support
- Farelets



Andrea Kingston Neighbourhood Manager

akingston@fareham.gov.uk

- Sheltered Housing
- Neighbourhoods
- Tenancy Support
- Cleaning contract
- ASB
- Rent Arrears

NEWPrincipal Tenant Engagement Officer

thc

- Tenant Engagement Strategy
- TSMs
- Tenant engagement & influence
- Publications, social media, etc.





Staff - Property & Delivery





Robyn Lyons Director of Housing rlyons@fareham.gov.uk



Jackie Stewart Office Manager jstewart@fareham.gov.uk



Shaun Barnett Property Manager (Housing)

sbarnett@fareham.gov.uk

- Repairs
- Planned Maintenance
- Voids
- Disabled adaptations (Council homes)
- Refurbishments
- Cyclical Upgrades (kitchens etc.)
- Greener projects (delivery)



Helen Farnham
Affordable Housing
Delivery Manager

hfarnham@fareham.gov.uk

- Council new builds
- Homes England Grant
- Affordable housing monitoring
- Enabling (planning application liaison)
- Regeneration Projects



Strategy & Systems
New team?

tbc

- Strategies
- Policies
- Web site
- · Data & data returns
- Housing Management System (Civica)
- Performance Measures
- Green Strategy

